



MOTOR INSURANCE POOL

MOTOR INSURANCE POOL IS THIRD PARTY MOTOR VEHICLE INSURANCE FOR FOREIGN REGISTERED VEHICLES ENTERING ZIMBABWE OBTAINED FROM ZIMRA (ICZ AGENT)

How to lodge a Claim

REQUIRED INFORMATION TO PROCESS A CLAIM

OWNER OF VEHICLE (POLICYHOLDER)

- Copy of Insurance (obtained from Zimra upon payment of a premium)
- Police Report
- Copy of driver's licence
- Completed claim form
(obtainable from Insurance Council of Zimbabwe or www.icz.co.zw)

THIRD PARTY WHOSE VEHICLE HAS BEEN DAMAGED

- Copy of Insurance (if Policyholder has not submitted)
- Police Report (if Policyholder has not submitted)
- Three quotations for vehicle repair
- Completed claim form **(obtainable from Insurance Council of Zimbabwe or www.icz.co.zw)**

THIRD PARTY WHO HAS BEEN INJURED OR KILLED

- Copy of Insurance (if Policy holder has not submitted)
- Police report (if Policyholder has not submitted)
- Medical receipts (if any) or quotations for treatment to be received
- Death certificate submitted by beneficiary or next of kin
- Completed claim form **(obtainable from Insurance Council of Zimbabwe or www.icz.co.zw)**

SUBMISSION OF CLAIMS

All claims should be submitted to the Insurance Council of Zimbabwe physically at **No 4 Josiah Tongogara Avenue, Harare** or emailed to **icz@icz.co.zw**.

NOTE: Late submission or failure to submit required documents may result in delayed or non-payment of claims.

The Voice of Short Insurers and Reinsurers in Zimbabwe

No. 4 Josiah Tongogara Ave, Harare Zimbabwe

+263 8677007101 | icz@icz.co.zw

@Insurancezw | Insurance Council of Zimbabwe

www.icz.co.zw

ICZ
Insurance Council of Zimbabwe